

SapphireIMS - Support #67

High memory utilisation of the SapphireIMS live server

05/03/2018 11:04 AM - Wilfred Wong

<b>Status:</b>	New	<b>Start date:</b>	05/03/2018
<b>Priority:</b>	Normal	<b>Due date:</b>	05/04/2018
<b>Assignee:</b>	Wilfred Wong	<b>% Done:</b>	90%
<b>Category:</b>		<b>Estimated time:</b>	0.50 hour
<b>Target version:</b>		<b>Spent time:</b>	0.00 hour
<b>Description</b>			
SapphireIMS self-reported of the high utilisation			
SapphireIMS team Mukund and team had done the investigation found it was caused by MySQL - suggested to reset the MySQL process			
It is scheduled to reset the system on May 4th 5am UK time (or 930am IST)			

Files

Screen Shot 2018-05-03 at 7.00.56 PM.jpg	117 KB	05/03/2018	Wilfred Wong
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